



REQUEST FOR PROPOSALS

VIRTUAL QUEUEING-CALL MANAGEMENT

BID NO: 16-16124

Addendum 1

PROPOSALS DUE: November 30, 2016 @ 3:00 PM Central Time

**To report suspected ethics violations impacting the San Antonio Water System, please call
1-800-687-1918.**

******* This Addendum 1 is issued to make the following changes to RFP 16-16124:**

1. Extend the proposal due date from November 21, 2016 to **November 30, 2016.**
2. The following provides the list of Industry attendees that participated in the mandatory pre-bid conference held 08 Nov 16:

Communications Products Inc.
Fonolo
Globalscope Communications
Nemo Q
Virtual Hold Technology

IT IS NOT NECESSARY TO RETURN THIS ADDENDUM 1 AS PART OF YOUR PROPOSAL SUBMISSION

All other terms and conditions of the original bid remain unchanged.